

Visiting the Clinic



Warm-Up Conversational Questions

1 **1. What are some common reasons people visit the clinic or doctor?**

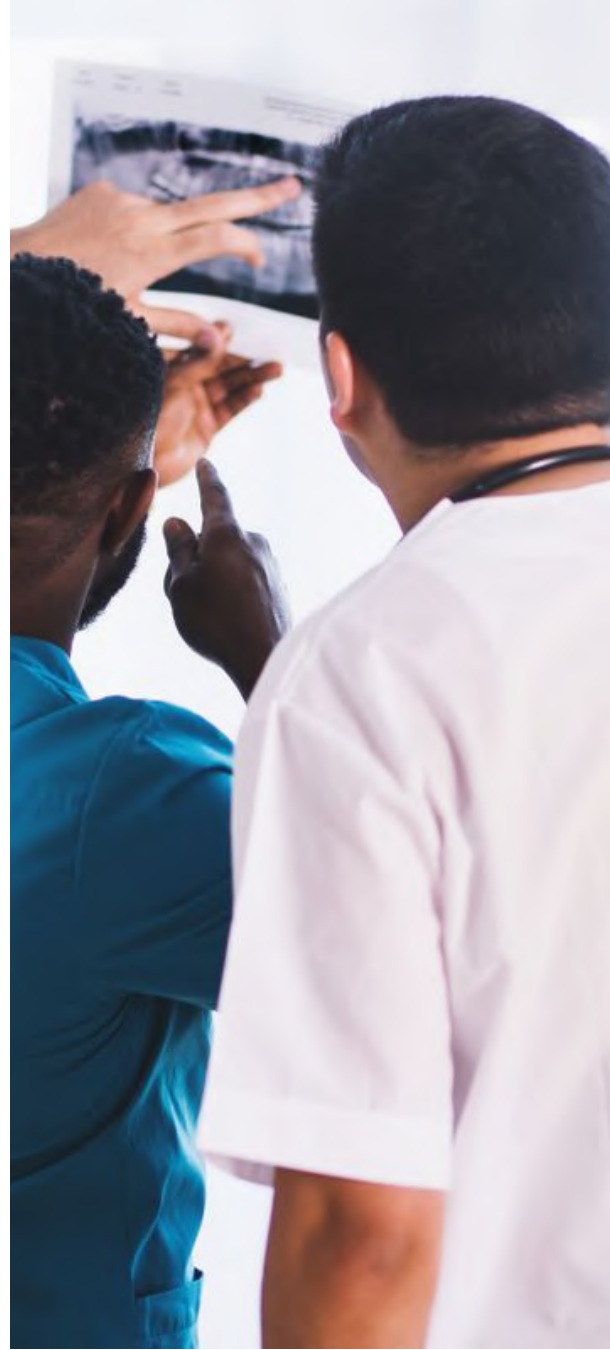
Sub Vocab: ailments, health concerns, preventive care

2 **2. How do you typically prepare for a visit to the clinic?**

Sub Vocab: medical history, appointment scheduling, documentation

3 **3. Have you ever had to describe symptoms to a doctor? How did you communicate what you were feeling?**

Sub Vocab: symptoms, articulate, medical terminology



Appointment

A scheduled meeting or arrangement with a healthcare professional.

1 How do you typically schedule a medical appointment?

Sub vocabulary: calling, booking, rescheduling, canceling, and confirming.

2 Have you ever missed a clinic appointment? What happened?

Sub vocabulary: forgetting, oversleeping, running late, and getting lost.

3 Why is it crucial to arrive on time for your appointment?

Sub vocabulary: punctuality, respect, courtesy, efficiency, and productivity.



Prescription

A written order from a doctor for medication or treatment.

1 How do doctors typically schedule follow-up appointments?

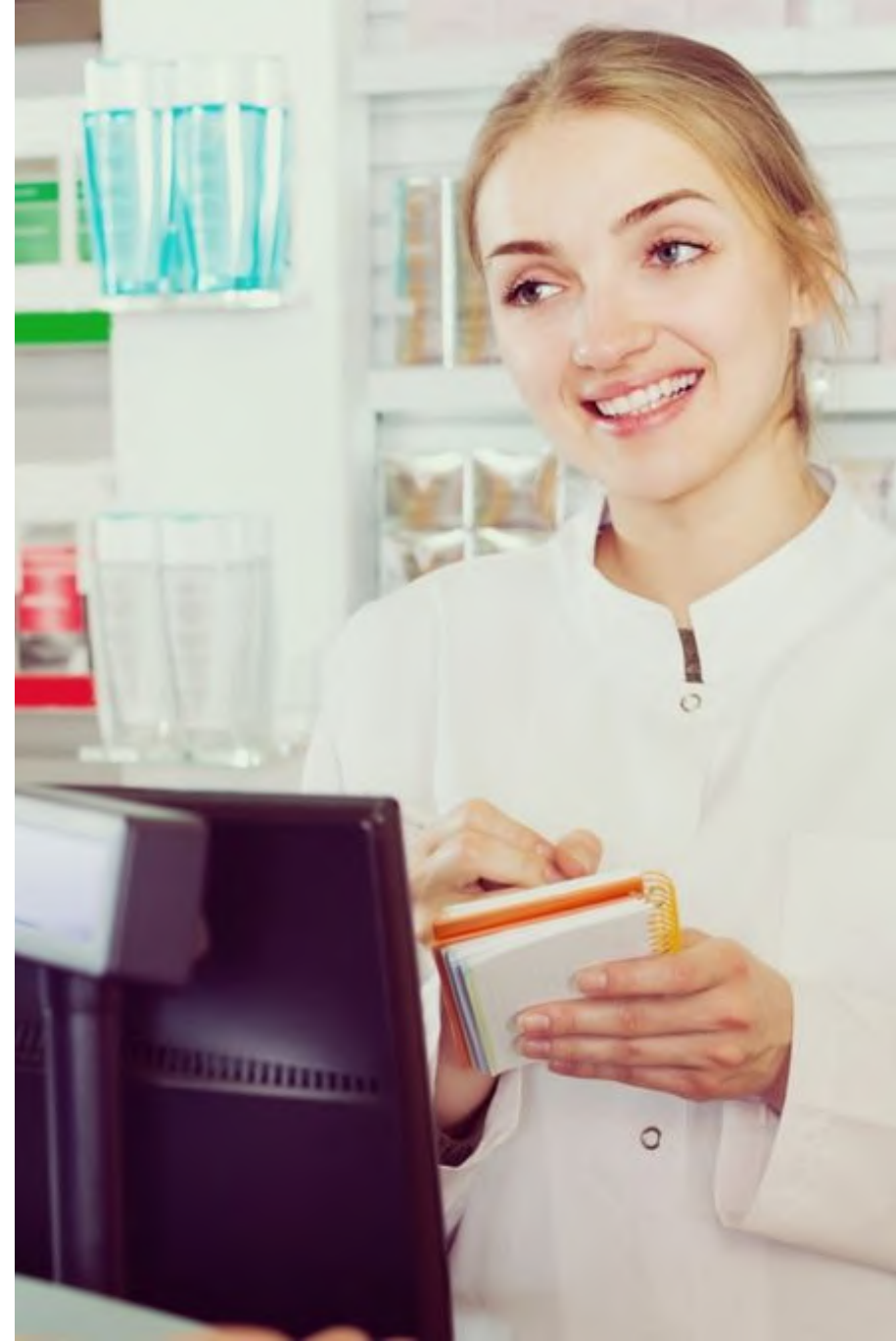
Sub Vocab: doctors, schedule, follow-up appointments

2 Have you ever had a follow-up appointment after treatment?

Sub Vocab: follow-up appointment, treatment

3 Why is attending follow-up appointments important for recovery?

Sub Vocab: attending follow-up appointments, important, recovery





Symptom

A physical or mental feature that indicates a condition or illness.

1 How would you describe a symptom to a doctor?

Sub Vocab: describe, symptom, doctor

2 Have you ever experienced a symptom that worried you?

Sub Vocab: experienced, symptom, worried

3 Why is it important to communicate symptoms accurately?

Sub Vocab: important, communicate, symptoms, accurately

Medication

Something taken to treat or cure illness.

1 Do you remember to take medication?

Sub Vocab: remember, take, medication

2 For a cold or flu, do you prefer to take medication or naturally recover?

Sub Vocab: cold, flu, prefer, take, medication, naturally, recover

3 Does insurance cover medication in your country?

Sub Vocab: insurance, cover, medication, country



Insurance

A financial arrangement that provides coverage for medical expenses.

1 How does health insurance work in your country?

Sub Vocab: health insurance, work, country

2 Have you ever faced challenges with your health insurance?

Sub Vocab: challenges, health insurance

3 Why is having health insurance important?

Sub Vocab: important, health insurance

Treatment

Medical care provided to improve or manage a health condition.

1 What types of treatments have you undergone in the past?

Sub Vocab: treatments, past

2 How do you decide on a treatment plan with your doctor?

Sub Vocab: treatment plan, doctor

3 Why is following a prescribed treatment important for recovery?

Sub Vocab: prescribed treatment, recovery





Waiting Room

An area in a clinic where patients wait for their appointments.

How do you feel while waiting in a clinic's waiting room?

Sub Vocab: feel, waiting, clinic's waiting room

Have you ever had a memorable experience in a waiting room?

Sub Vocab: memorable experience, waiting room

Why is maintaining a calm atmosphere in the waiting room important?

Sub Vocab: calm atmosphere, waiting room, important

Referral

A recommendation by a doctor for a patient to see another healthcare professional.

1 How do you feel when a doctor gives you a referral?

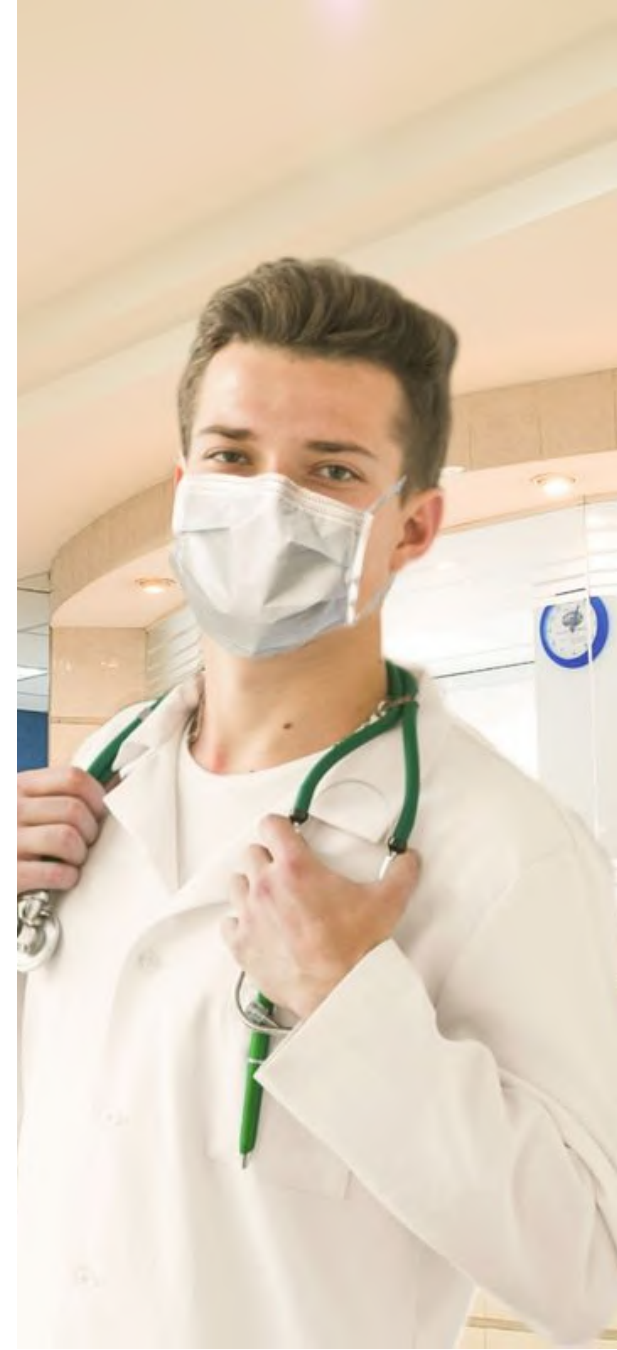
Sub Vocab: feel, doctor, referral

2 Have you ever sought a second opinion based on a referral?

Sub Vocab: second opinion, referral

3 Why do doctors sometimes provide referrals?

Sub Vocab: doctors, referrals



Co-payment

A specific amount a patient pays for a covered medical service.

1 How does the co-payment system work in your healthcare system?

Sub Vocab: system, healthcare system

2 Have you ever faced challenges with co-payments?

Sub Vocab: challenges, co-payments

3 Why do some medical services require co-payments?

Sub Vocab: medical services, co-payments



Emergency

A sudden, serious, and often dangerous situation requiring immediate action.

1 What do you consider a medical emergency?

Sub Vocab: medical emergency

2 Have you ever been in a medical emergency situation?

Sub-vocabulary: respond, situation

3 Why is knowing how to respond to a medical emergency important?

Sub-vocabulary: knowing



Consent

Permission granted by a patient for a specific medical procedure or treatment.

1 How is obtaining patient consent handled in your country?

Sub Vocab: obtaining patient consent, handled, country

2 Have you ever had to give or deny consent for a medical procedure?

Sub Vocab: give or deny medical procedure

3 Why is informed consent crucial in healthcare?

Sub Vocab: informed consent, crucial, healthcare

Receptionist

A person who greets visitors and manages inquiries at a clinic or medical office.

1 How important is the role of a receptionist in a clinic?

Sub Vocab: role, receptionist, clinic

2 Have you had positive experiences with clinic receptionists?

Sub Vocab: positive experiences, clinic receptionists

3 Why is clear communication crucial for a clinic receptionist?

Sub Vocab: clear communication, crucial, clinic receptionist



X-ray

A medical test that uses radiation to create images of the inside of the body.

1 Have you ever had an X-ray?
Why?

Sub Vocab: had an X-ray, why

2 How do doctors use X-rays in
diagnosis and treatment?

Sub Vocab: doctors, diagnosis,
treatment

3 c. Why do you think X-rays are important in medicine?

Sub-vocabulary: important, medicine



Discharge

The formal release of a patient from a hospital or clinic.

1 How do you feel when you're discharged from a clinic or hospital?

Sub Vocab: feel, discharged, clinic, hospital

2 Have you ever had a positive or negative discharge experience?

Sub Vocab: positive, negative, discharge, experience

3 Why is clear post-discharge information important for patients?

Sub Vocab: clear, post-discharge information, important, patients





Follow-up

A subsequent appointment or communication to assess progress after treatment.

1 How do doctors typically schedule follow-up appointments?

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X-ray - A medical test that uses radiation to create images of the inside of the body.

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